



RULES & CONDITIONS

INTERNATIONAL PACKAGES:

- Sales of Regular Packages (International Audience): valid for any passengers without restrictions, provided the availability, lots and quantities of Apartments or Bungalows offered in each of the categories. All online pre-reservations will only be confirmed and will continue to be paid on a first-come, first-served basis through the H&H Tour service system. Pre-reservations online that do not respect the deadlines for payment after confirmation will be automatically canceled without prior notice. Pre-reservations online that are in Waiting List must wait their respective confirmation for processing. Only after confirmation of the Reservation and its payment will be issued the Voucher/Travel Agreement and sent to the customer.
- Package from November, 2nd until 5 (3 nights – Thursday to Sunday) with accommodation at Vila Gale Marés Resort.
- Superior Room (resort view) with 28 square meters and Luxury Room (ocean view) with 28-40 square meters.
- Luxury Bungalow (resort or pool view) with 32 square meters; Master Bungalow (beach view) with 42 square meters with whirlpool; and Presidential Bungalow (beach front) with 83 square meters with two rooms, whirlpool, living room, king size bed, and sun bed at the terrace.
- All-inclusive system (breakfast, lunch, dinner, snacks and alcoholic and non-alcoholic beverages – except during the parties) and welcome drink during check-in.
- 2 possible reservations (Apartments only) or 3 possible reservations (Bungalows only) at thematic restaurants for dinner (Regional and Portuguese).
- Free access to leisure, sports and fitness centers (except SPA).
- Tickets to all 7 (seven) parties of H&H Bahia 2017 (full program soon at official hotsite).
- Exclusive benefits for Luxury Bungalows: 1 possible reservation at the Gourmet Restaurant for dinner (Inevitavel); Access to the VIP area of main parties for each guest in this category (Friday night, Saturday afternoon and Saturday night) with no consummation voucher.
- Exclusive benefits for Master Bungalows: 2 possible reservation at the Gourmet Restaurant for dinner (Inevitavel); Exclusive Day SPA to be used during the festival period (access to the wet sector); Access to the VIP area of main parties for each guest in this category (Friday night, Saturday afternoon and Saturday night) with no consummation voucher; Gratuity of 1 bottle of national champagne per Master Bungalow.
- Exclusive benefits for Presidential Bungalows: 3 possible reservation at the Gourmet Restaurant for dinner (Inevitavel); Exclusive Day SPA to be used during the festival period (access to the wet sector); Access to the VIP area of main parties for each guest in this category (Friday night, Saturday afternoon and Saturday night) with no consummation voucher; Exclusive table with drink combo (01 bottle of vodka or national champagne, 05 energetic drinks, 05 soft drinks and 05 waters) in each of the three main parties (Friday night, Saturday afternoon and Saturday night) along with 05 additional wristbands to access VIP area, apart from bracelets to each guest in this category.
- Payment with International credit card (Visa, Mastercard and Amex only - portion regarding lodging at the festival; prices subject to change in the date of the reservation due to exchange rates USD 1.00 = R\$ 3,40 by Dec, 15 - 2016 – the price of your reservation will be processed in Brazilian R\$). Copy of passport and credit card (front and back) along with authorization term filed and signed is required.
- Prices per person in Single, Double, Triple (limited) or Quadruple (limited and restricted to Apartments – see extra beds conditions) room basis, subject to change, variability or availability.
- Check-in at 3:00 PM and Check-out at 12:00 PM (noon).
- Guests must be 18 or older.
- Triple or Quadruple (limited) packages are with extra single beds (smaller than the traditional bed) and/or sofa bed and/or double bed fixed already and pre-allocated in the Apartment without possibility of change, as well as limited twin beds, subject to availability.
- Cancellation policy: from now until 30 days to travel, 50% of penalty; 29 days to travel, 80% of penalty; 15 days or less to travel, 100% of penalty. Prices subject to change without notice and confirmation of availability, as well as optional on request and confirmation.
- Policy of nomination and passenger changes: only nominations and passenger changes will be accepted within 10 working days prior of travel. Nominations without additional fees, passenger changes subject to payment of USD 60.00 for each change and passenger changed.
- To further information about our all-inclusive system visit: <http://www.vilagale.com/en/hotels/bahia/vila-gale-mares>.
- International packages do not accept discounts and/or promotions and/or partners promocodes.
- See all benefits included in your package category in the Product PDF, booking voucher or hotsite.



H&H Entretenimento e Eventos Ltda

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NEW HOTEL PACKAGES:

- Sales of New Hotel Packages (International Audience): valid for any passengers without restrictions, provided the availability, lots and quantities of Apartments or Bungalows offered in each of the new Hotels. All online pre-reservations will only be confirmed and will continue to be paid on a first-come, first-served basis through the H&H Tour service system. Pre-reservations online that do not respect the deadlines for payment after confirmation will be automatically canceled without prior notice. Pre-reservations online that are in Waiting List must wait their respective confirmation for processing. Only after confirmation of the Reservation and its payment will be issued the Voucher/Travel Agreement and sent to the customer.
- Package from November, 2nd until 5 (3 nights – Thursday to Sunday) with accommodation at Itacimirim Praia Hotel or Pousada da Espera (Boutique Hotel).
- Itacimirim Praia Hotel: Superior Room (up to 3 people) or Deluxe Room (2 Conjugated Rooms – up to 6 people).
- Pousada da Espera: Luxury Bungalow (up to 3 people – Pool or Sea view).
- Breakfast system (other meals and drinks apart).
- Daily in/out transfers for all parties of H&H Bahia 2017 (Hotel / Vila Gale Mares Resort / Hotel) at predetermined in and out timetables for daytime and evening events.
- Free access to Vila Gale Mares Resort during all 7 parties of H&H Bahia 2017 (exclusively during the period of each of the festival events).
- Payment with International credit card (Visa, Mastercard and Amex only - portion regarding lodging at the festival; prices subject to change in the date of the reservation due to exchange rates USD 1.00 = R\$ 3,40 by Dec, 15 - 2016 – the price of your reservation will be processed in Brazilian R\$). Copy of passport and credit card (front and back) along with authorization term filed and signed is required.
- Prices per person in Single, Double, Triple room basis (Superior Apartments and Luxury Bungalows are limited) or Quadruple, Quintuple, Sixfold room basis (exclusively in limited Deluxe Apartments at Itacimirim Praia Hotel - see extra beds conditions), subject to change, variability and availability.
- Check-in at 3:00 PM and Check-out at 12:00 PM (noon).
- Guests must be 18 or older.
- Triple, Quadruple, Quintuple or Sixfold packages (limited) with extra single / auxiliary bed (smaller than the traditional bed) and/or sofa bed and/or fixed double bed already pre-allocated in each new Hotel, without possibility of change, as well as limited twin beds, subject to availability.
- Cancellation policy: from now until 30 days to travel, 50% of penalty; 29 days to travel, 80% of penalty; 15 days or less to travel, 100% of penalty. Prices subject to change without notice and confirmation of availability, as well as optional on request and confirmation.
- Policy of nomination and passenger changes: only nominations and passenger changes will be accepted within 10 working days prior of travel. Nominations without additional fees, passenger changes subject to payment of USD 60.00 for each change and passenger changed.
- For details of New Hotels, visit: <http://www.itacimirimpraiahotel.com.br> and <http://pousadadaespera.com.br/en/>.
- For details of Main Resort (venues of all events), visit Vila Galé: <http://www.vilagale.com/en/hotels/bahia/vila-gale-mares>.
- International packages do not accept discounts and/or promotions and/or partners promocodes.
- See all benefits included in your package category in the Product PDF, booking voucher or hotsite.



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GENERAL:

- The online Booking form must be filled 1 (one) per room (up to 6 people in the same room). In case of a group of people traveling together, you must fill more than 1 online Booking form. Fill up all required fields, because this Booking does not guarantee availability and only holds the category of your room rate for a period of 48 hours until payment confirmation.
- The customer already agree that the only way to start your Booking process with H&H Entretenimento is through the online Booking form, exempting from now on H&H of any negotiations or previously understandings conducted by email, telephone or other channels and/or representatives or third parties interlocutors.
- When you stay at the festival Resort (or others Official Hotels – in this case), the client further states that:
 1. Declare not be carrying any type of illegal substance and I am aware that I may be expelled from the festival without any refund if found with me or in my apartment or bungalow such substances, subject to penalties of Brazilian law;
 2. Declare that I am aware that if I have at least one passage through the Medical Centre of the festival and it is verified by the competent medical team (evidenced by official medical record, signed by the responsible of the Medical Centre) any type of disorder caused by illicit substances, I will be automatically blocked from purchasing any type of H&H product, event or festival in the future or if I have already purchased it, I accept that my package is canceled without any refund. I further declare that if I am recidivist at the Medical Centre of the festival with two or more times for the same reasons, besides being blocked for any future purchase, I will also be immediately expelled from the current festival and the Resort not being entitled to any kind of refund;
 3. Declare not be carrying any restricted item of the festival, either before, during or after the events, as well as public areas of the hotel or in my apartment or bungalow, including but not limited to portable generator, professional sound equipment, microwave, light equipment or any other equipment that goes beyond the rules of noise pollution and the environment, being aware that I can be expelled from the event without any refund;
 4. Exempt from now on H&H Entretenimento and its festival partners of any acts against property of the hotel or the physical or moral integrity of other participants of the festival, and I can be expelled from the Resort, and I agree to pay all my extra expenses or services that were not hired directly from the organization of the festival or its partners;
 5. I authorize immediately the use of my image for commercial purposes or festival's official release, being aware that I can be filmed or photographed at any time during the festival or other planned activities;
 6. I declare to be aware that in the case of force majeure that motivates the non-attendance of any previously announced artists I will not have right to any refund by contractors and services;
 7. Exempt H&H Entretenimento from any weather or meteorological changes (rains, strong winds or derivatives) that makes it impossible to perform safely any of the events scheduled for the festival;
 8. Aiming the proper handling of the festival, I declare that I am responsible for all my actions in the meantime.
- At the end of the sales process the customer will receive its full Voucher and already accepted such document as final, replacing any kind of receipt and/or services contract.
- All the rules and conditions of the festival and its product/package may be changed at any time without prior notice as well as all other rules and additional conditions on the products and/or methods of payment are better detailed the documents supporting the sales process.



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